# NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

*Rosalyn Rivera, individually and on behalf of all others similarly situated v. Sirva Relocation, LLC*
Case No. 2026CH000111
Circuit Court of Illinois, DuPage County

**THIS NOTICE RELATES TO A PROPOSED CLASS ACTION SETTLEMENT AND MAY AFFECT YOUR RIGHTS AND ENTITLE YOU TO BENEFITS.**

*A court has authorized this notice. This is not a solicitation from a lawyer.*
*You are not being sued.*
***Please read this Notice carefully and completely.***

- A Settlement has been reached with Sirva Relocation, LLC ("Sirva" or "Defendant") in a class action lawsuit. This case is about the targeted cyberattack on Sirva's computer systems in September 2023 (the "Incident"). Certain files that contained private information were accessed. These files may have contained personal information such as U.S. Social Security number; driver's license number; state identification card number; or other government-issued identification number; account number; credit card number; or debit card number in combination with any required security code; access code; or password that would permit access to an individual's financial information; biometric data; DNA profile; user name or email address in combination with any required security code; and access code or password that would permit access to an online account.
- The lawsuit is called *Rosalyn Rivera, individually and on behalf of all others similarly situated v. Sirva Relocation, LLC*, Case No. 2026CH000111. It is pending in the Circuit Court of Illinois, DuPage County (the "Litigation").
- Sirva denies that it did anything wrong, and the Court has not decided who is right.
- The parties have agreed to settle the lawsuit (the "Settlement") to avoid the costs and risks, disruptions, and uncertainties of continuing the Litigation.
- Sirva's records indicate that you are a Class Member, and entitled to benefits under the Settlement. You may have received a previous notice directly from Sirva.
- Your rights are affected whether you act or don't act. ***Please read this Notice carefully and completely.***

| SUMMARY OF YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT | | DEADLINE |
|---|---|---|
| **SUBMIT A CLAIM** | The only way to receive benefits or payments from this Settlement is by submitting a valid and timely Claim Form.<br><br>The fastest way to submit your Claim Form is online at www.SirvaDataSettlement.com. If you prefer, you can download the Claim Form from the Settlement Website and mail it to the Settlement Administrator. You may also call or email the Settlement Administrator to receive a paper copy of the Claim Form. | **December 29, 2026** |
| **OPT OUT OF THE SETTLEMENT** | You can choose to opt out of the Settlement and receive no benefit or payment. This option allows you to sue, continue to sue, or be part of another lawsuit against the Defendants related to the legal claims resolved by this Settlement. You can hire your own lawyer at your own expense. | **December 29, 2026** |
| **OBJECT TO THE SETTLEMENT AND/OR ATTEND A HEARING** | If you do not opt out of the Settlement, you may object to it by writing to the Court about why you don't like the Settlement. You may also ask the Court for permission to speak about your objection at the Final Approval Hearing. If you object, you may also file a claim for Settlement benefits. | **December 29, 2026** |
| **DO NOTHING** | Unless you opt out of the Settlement, you are automatically part of the Settlement. If you do nothing, you will not receive benefits or payments from this Settlement and you will give up the right to sue, continue to sue, or be part of another lawsuit against the Defendant related to the legal claims resolved by this Settlement. | No Deadline |

- These rights and options—**and the deadlines to exercise them—**are explained in this Notice.
- The Court in charge of this case still has to decide whether to approve the Settlement.

## WHAT THIS NOTICE CONTAINS

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# Basic Information

### 1. Why was this Notice issued?

The Circuit Court of Illinois, DuPage County authorized this Notice. You have a right to know about the proposed Settlement of this class action lawsuit, and about all your options, before the Court decides whether to grant final approval of the Settlement. This Notice explains the lawsuit, your legal rights, what benefits are available, and who can receive them.

The lawsuit is called *Rosalyn Rivera, individually and on behalf of all others similarly situated v. Sirva Relocation, LLC*, Case No. 2026CH000111. It is pending in the Circuit Court of Illinois, DuPage County. The person that filed this lawsuit is called the "Plaintiff" (or "Class Representative") and the company they sued, Sirva Relocation, LLC, is called the "Defendant."

### 2. What is this lawsuit about?

This lawsuit alleges that during the September 2023 targeted cyberattack on Sirva's computer systems, certain files that contained private information were accessed. These files may have contained personal information such as U.S. Social Security number; driver's license number; state identification card number; or other government-issued identification number; account number; credit card number; or debit card number in combination with any required security code; access code; or password that would permit access to an individual's financial information; biometric data; DNA profile; user name or email address in combination with any required security code; and access code or password that would permit access to an online account.

### 3. What is a class action?

In a class action, one or more individuals sue on behalf of other people with similar claims. These individuals are called the "Plaintiffs" or "Class Representatives." Together, the people included in the class action are called a "Class" or "Class Members." One court resolves the lawsuit for all Class Members, except for those who opt out from the settlement. In this Settlement, the Class Representative is Rosalyn Rivera. Everyone included in this Action are the Class Members.

## 4. Why is there a Settlement?

The Court did not decide whether the Plaintiff or the Defendant are right. Both sides have agreed to a Settlement to avoid the costs and risks of a trial, and to allow the Class Members to receive benefits from the Settlement. The Plaintiff and their attorneys think the Settlement is best for all Class Members.

# Who is in the Settlement?

## 5. Who is included in the Settlement?

The court has defined the Class this way: "All Persons whose Private Information was potentially compromised as a result of the Incident."

The Class also includes the Group 1 Settlement Subclass, defined as follows: "All Settlement Class Members whose U.S. Social Security number(s) was/were potentially compromised as a result of the Incident"; the Group 2 Settlement Subclass, defined as follows: "All Settlement Class Members whose PII, employment information, loan/mortgage information, and/or PHI, but not including their U.S. Social Security number(s), was/were potentially compromised as a result of the Incident"; and the Group 3 Settlement Subclass, defined as follows: "All Settlement Class Members whose other potentially private information, but not including their PII, employment information, loan/mortgage information, PHI, and/or U.S. Social Security number(s), was/were potentially compromised as a result of the Incident."

In these sentences, PII means Personally Identifiable Information, including but not limited to U.S. Social Security number, driver's license number, state identification card number, or other government-issued identification number, account number, credit card number, or debit card number in combination with any required security code, access code, or password that would permit access to an individual's financial information, biometric data, DNA profile, user name or email address in combination with any required security code, and access code or password that would permit access to an online account and PHI means Protected Health Information, including but not limited to any information regarding an individual's medical history, mental or physical condition, or medical treatment or diagnosis by a health care professional or an individual's health insurance policy number or subscriber identification number and any unique identifier used by a health insurer to identify the individual.

## 6. Are there exceptions to being included?

Yes. Excluded from the Class are: (1) the Judge in this case, and the Judge's family and staff; (2) Sirva and its officers, directors, and related companies; (3) attorneys for the parties; and (4) anyone who perpetrated the Incident.

If you are not sure whether you are a Class Member, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@SirvaDataSettlement.com
- Call toll free, 24/7: (833) 200-6669
- By mail: Sirva Incident Settlement
  c/o Settlement Administrator
  P.O. Box 25226
  Santa Ana, CA 92799-9958

You may also view the Settlement Agreement at www.SirvaDataSettlement.com.

# The Settlement Benefits

## 7. What does the Settlement provide?

All Settlement Class Members may claim **Credit Monitoring Services**, **Ordinary Out-of-Pocket Losses Reimbursement**, and **Extraordinary Out-of-Pocket Losses Reimbursement**.

In lieu of a claim for reimbursement of Ordinary Out-of-Pocket Losses or Extraordinary Out-of-Pocket Losses, Group 1 Settlement Class Members also have the option of a $50.00 Alternative Cash Payment, and Group 2 Settlement Class Members also have the option of a $10.00 Alternative Cash Payment.

Group 3 Settlement Class Members do **not** have the option of an Alternative Cash Payment, but may still file a claim for Credit Monitoring Services, Ordinary Out-of-Pocket Losses Reimbursement, and/or Extraordinary Out-of-Pocket Losses Reimbursement.

These benefits are explained in more detail below.

**CREDIT MONITORING SERVICES.** All Class Members are eligible to enroll in two years of CyEx Financial Shield Complete. This comprehensive service comes with $1 million of financial fraud insurance, and includes monitoring for:

- Fraud or identity theft
- Unauthorized financial transactions
- Personal information associated with high-risk transactions.

If anything suspicious happens, you will be able to talk to a fraud resolution agent to help fix any problems.

**LOSS-BASED CLAIMS**

**Ordinary Out-of-Pocket Losses Reimbursement.** If you incurred actual, documented out-of-pocket expenses due to the Incident, you can submit a claim for reimbursement for up to $500.00. The losses must have occurred between August 16, 2023 and December 29, 2026.

This benefit covers out-of-pocket expenses like:

- fees for credit reports, credit monitoring, or freezing and unfreezing your credit
- cost to replace your IDs
- postage to contact banks by mail

You need to send proof, like receipts, to show how much you spent or lost. You can also send notes or papers you made yourself to explain or support other proof, but those notes or papers alone are not enough to make a valid claim. Your proof or notes should show that your expenses were because of the Incident.

**You cannot claim a payment for expenses that have already been reimbursed by a third party, including your bank or your insurance company.**

**Extraordinary Out-of-Pocket Losses Reimbursement.** If you lost money because of identity theft or fraud, you can submit a claim for reimbursement for up to $4,000.00.

You will need to show that:

- the theft or fraud was probably caused by the Incident
- the losses are not already covered by **Out-of-Pocket Expenses**
- you tried to prevent the loss or get your money back, such as by using insurance you already have

The losses must have occurred between August 16, 2023 and December 29, 2026.

You need to send proof, like receipts, to show how much you spent or lost. You can also send notes or papers you made yourself to explain or support other proof, but those notes or papers alone are not enough to make a valid claim. Your proof or notes should show that your expenses were because of the Incident.

**You cannot claim a payment for expenses that have already been reimbursed by a third party, including your bank or your insurance company.**

**ALTERNATIVE CASH PAYMENT**

**Group 1 Alternative Cash Payment.** *Instead of a claim for reimbursement of Ordinary Out-of-Pocket Losses or Extraordinary Out-of-Pocket Losses*, Group 1 Settlement Subclass Members may claim an alternative cash payment. This payment is expected to be $50.00, but may be smaller depending on the total claims filed. You do not have to provide any proof or explanation to claim this payment.

**Group 2 Alternative Cash Payment.** *Instead of a claim for reimbursement of Ordinary Out-of-Pocket Losses or Extraordinary Out-of-Pocket Losses*, Group 2 Settlement Subclass Members may claim an alternative cash payment. This payment is expected to be $10.00, but may be smaller depending on the total claims filed. You do not have to provide any proof or explanation to claim this payment.

**Group 3 Settlement Subclass Members** may **not** file a claim for an Alternative Cash Payment, but may still file a claim for Credit Monitoring Services, Ordinary Out-of-Pocket Losses Reimbursement, and/or Extraordinary Out-of-Pocket Losses Reimbursement.

The amount paid by Defendant for Valid Claims for Ordinary Out-of-Pocket Losses, Extraordinary Out-of-Pocket Losses, Group 1 Alternative Cash Payments, Group 2 Alternative Cash Payments, as well as Notice and Administration Expenses and taxes and tax related expense in connection with the Settlement, is subject to an aggregate cap of $260,000. A full description of how this works is available in Settlement Agreement, at www.SirvaDataSettlement.com.

If you have questions about these benefits, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@SirvaDataSettlement.com
- Call toll free, 24/7: (833) 200-6669

- By mail: Sirva Incident Settlement
  c/o Settlement Administrator
  P.O. Box 25226
  Santa Ana, CA 92799-9958

## 8. What claims am I releasing if I stay in the Class?

If you stay in the class, you won't be able to be part of any other lawsuit against Sirva about the issues that this Settlement covers. The "Releases" section of the Settlement Agreement (Section VI) describes the legal claims that you give up if you remain in the Class. The Settlement Agreement is available at www.SirvaDataSettlement.com.

# Submitting a Claim Form for a Settlement Payment

## 9. How do I submit a claim for a Settlement benefit?

The fastest way to submit your Claim Form is online at www.SirvaDataSettlement.com. If you prefer, you can download a printable Claim Form from the website and mail it to the Settlement Administrator at:

Sirva Incident Settlement
c/o Settlement Administrator
P.O. Box 25226
Santa Ana, CA 92799-9958

You may also contact the Settlement Administrator to request a Claim Form by telephone, toll free, (833) 200-6669, by email info@SirvaDataSettlement.com, or by U.S. mail at the address above.

## 10. Are there any important Settlement payment deadlines?

If you are submitting a Claim Form online, you must do so by December 29, 2026. If you are submitting a claim by U.S. mail, the completed and signed Claim Form, including supporting documentation, must be postmarked no later than December 29, 2026.

## 11. When will the Settlement benefits be issued?

The Court will hold a final approval hearing on January 6, 2027 at 9:00 a.m. (***see* Question 18)**. If the Court approves the Settlement, there may be appeals. We do not know if appeals will be filed, or how long it will take to resolve them if they are filed.

Settlement payments will be distributed if the Court grants final approval, and after any appeals are resolved.

# The Lawyers Representing You

## 12. Do I have a lawyer in the case?

Yes, the Court has appointed attorneys Grayson Wells of Stranch, Jennings & Garvey, PLLC; and Amina Thomas of CohenMalad LLP, to represent you and other Class Members ("Class Counsel").

## 13. Should I get my own lawyer?

You will not be charged for Class Counsel's services. If you want your own lawyer, you may hire one at your expense.

## 14. How will Class Counsel be paid?

Class Counsel will ask the court to approve $325,000.00 as reasonable attorneys' fees and reimbursement of litigation costs. This amount will be paid by Sirva.

Class Counsel will also ask for a Service Award Payment of $2,500.00 for the Class Representative. The Service Award Payment will also be paid by Sirva.

# Excluding Yourself from the Settlement

## 15. How do I opt out of the Settlement?

If you do not want to be part of the Settlement, you must formally exclude yourself from the Settlement. This is called a Request for Exclusion, and is sometimes also called "opting out." If you opt out, you will not receive Settlement benefits or payment. However, you will keep any rights you may have to sue Sirva on your own about the legal issues in this case.

If you exclude yourself, you are telling the Court that you do not want to be part of the Settlement. You will not be eligible to receive any Settlement benefits if you exclude yourself.

The deadline to exclude yourself from the Settlement is **December 29, 2026**.

To be valid, your Request for Exclusion must have the following information:

(1) the name of the Litigation: *Rosalyn Rivera, individually and on behalf of all others similarly situated v. Sirva Relocation, LLC*, Case No. 2026CH000111, pending in the Circuit Court of Illinois, DuPage County;

(2) your full name, mailing address, telephone number, and email address;

(3) personal signature; and

(4) the words "Request for Exclusion" or a clear and similar statement that you do not want to participate in the Settlement.

You may only exclude yourself—not any other person.

Mail your Request for Exclusion to the Settlement Administrator at:

Sirva Incident Settlement
ATTN: Exclusion Request
P.O. Box 25226
Santa Ana, CA 92799-9958

Your Request for Exclusion must be postmarked by **December 29, 2026**.

# Commenting on or Objecting to the Settlement

## 16. How do I tell the Court if I like or do not like the Settlement?

If you are a Class Member and do not like part or all of the Settlement, you can object to it. Objecting means telling the Court your reasons for why you think the Court should not approve the Settlement. The Court will consider your views.

You cannot object if you have excluded yourself from the Settlement (***see* Question 15**)

You must provide the following information for the Court to consider your objection:

(1) the name of the Litigation: *Rosalyn Rivera, individually and on behalf of all others similarly situated v. Sirva Relocation, LLC*, Case No. 2026CH000111, pending in the Circuit Court of Illinois, DuPage County;

(2) your full name, mailing address, telephone number, and email address;

(3) information that proves that you are a Class Member (such as a notice you have received);

(4) a clear description of all the reasons you object; include any legal support, such as documents, you may have for your objection;

(5) whether the objection applies only to you, or to other Class Members, as well;

(6) if you have hired your own lawyer to represent you for this objection, provide their name, bar number, and contact information;

(7) whether or not you or your lawyer would like to speak at the Final Approval Hearing;

(8) if you plan on calling witnesses or submitting documents at the Final Approval Hearing, provide a full list of both;

(9) if you or your lawyer have objected in any other cases, list the names, courts, and civil action numbers for each of those cases; and

(10) your signature (if you have hired your own lawyer, their signature is not sufficient).

For your objection to be valid, it must meet each of these requirements.

To be considered by the Court, you must file your complete objection with the Clerk of Court by **December 29, 2026**. You must also send a copy of the objection to the Settlement Administrator.

| Clerk of the Court | Settlement Administrator |
|---|---|
| Clerk of the Court<br>505 N. County Farm Road<br>Wheaton, IL 60187 | Sirva Incident Settlement<br>ATTN: Objections<br>P.O. Box 25226<br>Santa Ana, CA 92799-9958 |

## 17. What is the difference between objecting and excluding?

Objecting is telling the Court that you do not like something about the Settlement. You can object to the Settlement only if you do not exclude yourself from the Settlement. Excluding yourself from the Settlement is opting out and stating to the Court that you do not want to be part of the Settlement. If you opt out of the Settlement, you cannot object to it because the Settlement no longer affects you.

# The Court's Final Approval Hearing

## 18. When is the Court's Final Approval Hearing?

The Court will hold a final approval on **January 6, 2027, at 9:00 A.M. Pacific Time**, in Room [Court Room] of the District Court for the Central District of California, at 505 N. County Farm Road, Wheaton, IL 60187.

At the final approval hearing, the Court will decide whether to approve the Settlement. The court will also decide how Class Counsel should be paid, and whether to award a Service Award Payment to the Class Representative. The Court will also consider any objections to the Settlement.

If you are a Class Member, you or your lawyer may ask permission to speak at the hearing at your own cost (***See* Question 16**).

The date and time of this hearing may change without further notice. Please check www.SirvaDataSettlement.com for updates.

## 19. Do I have to come to the Final Approval Hearing?

No. Class Counsel will answer any questions the Court may have. You may attend at your own expense if you wish, but you do not have to.

If you file an objection, you do not have to come to the Final Approval Hearing to talk about it; the Court will consider it as long as it was filed on time. You may also pay your own lawyer to attend, but you do not have to.

# If I Do Nothing

## 20. What happens if I do nothing at all?

If you do nothing, you will not receive a benefit from this Settlement.

You will also give up the rights described in **Question 8**.

# Getting More Information

## 21. How do I get more information?

This Notice is a summary of the proposed Settlement. The full Settlement Agreement and other related documents are available at the Settlement Website, www.SirvaDataSettlement.com.

If you have additional questions, you can ask for free help any time by contacting the Settlement Administrator at:

- Email: info@SirvaDataSettlement.com
- Call toll free, 24/7: (833) 200-6669
- By mail: Sirva Incident Settlement
  c/o Settlement Administrator
  P.O. Box 25226
  Santa Ana, CA 92799-9958

You can obtain copies of publicly filed documents by visiting the office of the Clerk of the Court, 505 N. County Farm Road, Wheaton, IL 60187.

**DO NOT CONTACT THE COURT OR CLERK OF COURT REGARDING THIS SETTLEMENT**